

# QUALITY POLICY

O.L.C.I. ENGINEERING S.R.L. implements the Company's policy, in order to enhance its competitive position on the market and the efficiency of its production processes. The continuous improvement is the result of a number of actions that we undertake, such as:

- ❖ Analysis and study of the services offered, so as to always respect their quality;
- ❖ Sharing with its staff, in order to achieve the goals;
- ❖ Updating of its staff through 360-degree training;
- ❖ Continuous search for new ways of working, in order to improve its competitiveness on the market, acting on **timing, quality and costs**;
- ❖ Continuous commercial actions, in order to find new Customers, without forgetting to verify the satisfaction of the already existing ones;
- ❖ Compliance with applicable laws and regulations, without forgetting the internal regulations in force in the plant;
- ❖ Attainment and maintenance of the TISAX certification;
- ❖ Raising staff awareness of the problems regarding the Quality Management System;
- ❖ Ability to select suppliers, analyzing factors such as: **timing, quality and costs**.

Since 2020 we have all been facing a global problem, that is to say the COVID-19 pandemic, and we are committed to being constantly alert and ready to deal with any emergency that may arise.

The Management, with the help and participation of all people of O.L.C.I. ENGINEERING S.R.L., has not only succeeded in achieving these objectives, but has committed itself to further supporting them in future.

Besides, the Management undertakes to implement this Quality Policy and to verify it periodically; the staff has a crucial role as a stakeholder in any suggestion for improvement.

Rivalta di Torino, 12<sup>th</sup> Jan. 2024

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**PUBLIC USE**



The General Manager  
Fabrizio CERESA